



Billing and Refund Policies

Billing Policy:

- All participants will be billed for the entirety of the session at or prior to the start of the session. Payment in full is required at the time the invoice is presented to reserve/maintain your lesson slot.
 - If payment in full is not financially feasible, please email laurie@high-n-mighty.org to make other arrangements.
 - Billing exceptions may be made for those who are reimbursed through third- party programming (Self Direction, COARC, Yedei, etc.).
- Regardless of your billing structure, payment is expected prior to or at the time services are rendered.

Refund Policy:

- We are unable to refund program payments. Your payment is considered a reservation for your place in the session.
 - We understand that life can be unexpected, however, considerable time and effort is required to organize and schedule participants, instructors, volunteers, and horse availability.
 - Refunds may be considered for extenuating circumstances and are at the discretion of the Executive Director/Program Coordinator.