



## **Attendance Policies**

### **Makeup Policy:**

- Due to the nature of our scheduling needs, we are not able to provide makeup lessons.
  - Any exceptions to this policy are at discretion of the Executive Director/Program Coordinator.

### **Cancellation Policies:**

- *Participant Cancellation Policy:*
  - High & Mighty asks that instructors be notified 24 hours in advance if a participant is unable to attend a scheduled lesson. This allows us time to notify volunteers and make the appropriate adjustments to the schedule.
- *High & Mighty Cancellation Policy:*
  - High & Mighty may decide on short notice that it is unsafe to hold a scheduled program for participants, volunteers, and/or horses. If this occurs, an instructor will notify participants/parents/guardians as soon as the decision has been made to alter/cancel the program.
    - There may be circumstances where mounted lessons would be unsafe, but unmounted lessons would be appropriate. We encourage all participants to take advantage of unmounted lessons in these instances.
  - If High & Mighty must cancel lessons unexpectedly for any reason, a credit will be applied to the affected participant's account for the canceled lesson. This will roll over into the following session.